

Grammarly FAQ

DIGITS Team

Last updated: October 20, 2020

1. I have received an invitation from IISc for accepting Grammarly. Is this genuine?

IISc has recently procured the premium version of Grammarly and has rolled out the same to all faculty members, admin officers, and students.

2. From whom is the invite received?

The invite mail for Grammarly is received from the mail id info@em.grammarly.com

3. What if I have not received the invite mail from Grammarly?

Please send an e-mail to support.digits@iisc.ac.in stating that you have not received the Grammarly invite. We, at DIGITS, will resend the invite or send a fresh invite as applicable.

4. I have accepted the invite from Grammarly, but it is still not allowing me to access the premium features – What is to be done?

This most likely happens if you had created a free account on Grammarly with the IISc mail ID. In such cases, deleting this account and asking for a fresh invite to be sent and accepting that should solve the problem.

5. I do not see the Grammarly add-in in my Word and Outlook on my MS Windows system – How can this be overcome?

Please download the add-in from <https://www.grammarly.com/office-addin/downloading>. Once you get the .exe file, install the same. Then go to <https://app.grammarly.com/apps> and do the needful. Add-ins for Word and Outlook are extremely useful.

6. I am not able to add-in Grammarly on Word on my Mac system – What is the solution?

The link <https://support.grammarly.com/hc/en-us/articles/115000091611-Can-I-download-the-Grammarly-add-in-on-my-Mac> will explain the process steps needed to install Grammarly for Word on Mac.

7. What are Grammarly's policies with respect to not sharing with others (e.g. with third parties) the text that they have access to through its users. Can we as individual users be confident that we, and only we, will know what we have typed into it?

DIGITS wrote to Grammarly and the response is reproduced:

"We only disclose personal data to third parties as outlined in the "Does Grammarly Share My Information?" section of our [Privacy Policy](#). This is necessary for us to deliver Grammarly's services to our users. Importantly, please note that Grammarly does not sell or rent your personal data to third parties.

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Also, let me assure you that we do not share the texts that you check with the help of Grammarly with any third parties. We understand that what you write is private, and we have several security measures in place to make sure it stays that way. To review the list of third-party services that we work with, please check this article:

<https://support.grammarly.com/hc/en-us/articles/360036884632>

For more information, please visit our [Terms of Service](#).”

8. How long will my license be valid?

Currently we have bought the licenses for a 3-year contract period. The validity for our subscription is till end September 2023.